

A leading logistics company used TASC PRO services for process improvement



CHALLENGE

- The client's processes were limited in relations to handling visa transactions especially relating to tracking transaction completion and management of government fees and reconciliations.
- The client was not fully compliant with trademark registration which could have resulted in heavy financial penalties
- The client also struggled to process 240 visa applications for a project with tight timelines.

EXECUTION

- TASC implemented LEAN methodology to streamline the government portal payment & visa processes
- TASC identified the compliance gaps and ensured registration of the new trademark was compliant with ministry of economy.
- TASC developed a governance framework to help the client improve productivity and track all visa applications

RESULTS

- **The customer has defined end to end processes that help manage govt & other methods and payments smoothly**
- **By registering the trademark with a quick turnaround time, the client has not suffered potential penalties**
- **240 visa applications were processed before the project timeline, enabling our customer to deliver the project to the end customer with full satisfaction.**

90 Days transition completed